





Comcast Coax

User Guide

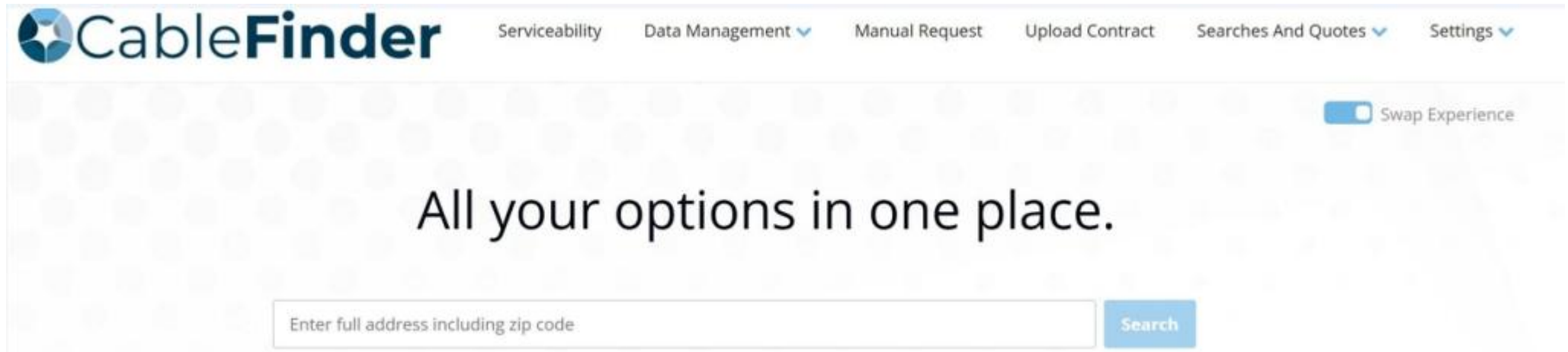
Serviceability	Pricing	Quote Generation	Contract Generation	Order Placement
				
API Driven Serviceability	Manual Pricing	PDF Creation	PDF Creation	TSD Submits Order to Comcast

 =API Driven Data  = No API/Manual



1

Click the address bar to type in a business name or address and click “Search”. The results page will generate who the provider is, a serviceability description, the anticipated timeframe to install, the max speed, and products available.



The screenshot shows the CableFinder website. The header includes the CableFinder logo and a navigation menu with links: Serviceability, Data Management (with a dropdown arrow), Manual Request, Upload Contract, Searches And Quotes (with a dropdown arrow), and Settings (with a dropdown arrow). Below the header, there is a toggle switch labeled "Swap Experience" which is currently turned on. The main content area features the text "All your options in one place." and a search bar with the placeholder text "Enter full address including zip code". A blue "Search" button is located to the right of the search bar.

2

Options will display as shown in the next step. Toggle “Swap Experience” in the top right corner to change the view of your results.



The screenshot displays the AbleFinder website interface. At the top, the logo 'ableFinder' is on the left, and a navigation bar contains links for 'Serviceability', 'Data Management' (with a dropdown arrow), 'Manual Request', 'Upload Contract', 'Searches And Quotes' (with a dropdown arrow), and 'Settings' (with a dropdown arrow). Below the navigation bar, a large banner area features the text 'All your options in one place.' in the center. In the top right corner of this banner area, there is a toggle switch labeled 'Swap Experience', which is currently turned off. Below the banner, there is a search bar containing the text '202 Sixth St, Castle Rock, CO 80104, USA' and a blue 'Search' button to its right. A small 'x' icon is visible inside the search bar to clear the text.

202 Sixth St, Castle Rock, CO 80104, USA



Search

☒ Dedicated ☒ Best Efforts ☒ Wireless

Showing 6 results

Dedicated Service Results

Industry leading fiber, speeds and services

DEDICATED

Serviceable

Green ⓘ

TIME:

30-45 Days

DIST:

84 ft

MAX SPEED:

10G

Products

Fiber

Min MRC

\$182

Configure Pricing

DEDICATED

Serviceable

Green ⓘ

TIME:

30 Days

DIST:

-

MAX SPEED:

10G

Products

DIA

Request Pricing

DEDICATED

Serviceable

Red ⓘ

TIME:

Request Pricing for
Alternate Options

DIST:

-

Products

Fixed Wireless

Request Pricing

4

When “Swap Experience” is toggled off, the results will be given as seen below. If green, the user can click “Configure Pricing” to go to the pricing catalog. If red, “request Pricing” will be displayed to engage with the TSD back-office team to find additional solutions.

The screenshot displays the CableFinder web application. At the top, there is a navigation bar with links: Serviceability, Data Management, Manual Request, Upload Contract, Searches And Quotes, and Settings. A search bar contains the address "202 Sixth St, Castle Rock, CO 80104, USA" and a "SEARCH" button. Below the search bar, a toggle switch for "Swap Experience" is shown, currently turned off. The search results are divided into two sections: "ED SERVICE RESULTS" and "BEST EFFORTS RESULTS".

ED SERVICE RESULTS

FIBER		CONFIGURE PRICING			
Serviceability Description: Serviceable - Ready to install with little or no construction required	Anticipated Timeframe to Install Comcast: 30-45 Days	Distance to Comcast: 84 ft	Min MRC Estimate: \$182	Max Speed: 10G	Products: Fiber


BEST EFFORTS RESULTS

COMCAST COAX		CONFIGURE PRICING				
COMCAST BUSINESS	Serviceability Description: Serviceable - Ready to install with little or no construction required	Anticipated Timeframe to Install Comcast: 10-15 Days	Distance to Comcast: 84 ft	Technology: N/A, N/A	Max Speed: 1.25G	Products: Internet, Phone, TV

Below the "BEST EFFORTS RESULTS" section, there is another table for "FIBER" with a "REQUEST PRICING" button.

FIBER		REQUEST PRICING	
Serviceability Description: Serviceable - Ready to install with little or no construction required	Anticipated Timeframe to Install Lumen:	Max Speed: 10G	Products: DIA

5




ServiceabilityData Mana

PRICING CATALOG

Promotional Pricing

202 Sixth St, Castle Rock, CO 80104, USA



Order Type

New Service

Select Term

24 Month

Select Package

No package

COAX INTERNET

STANDARD PHO

Build your cart by selecting the term.

6

Select “Internet Speed Filter” to display drop down of internet speeds.



[Serviceability](#)

[Data Management](#) ▼

[Manual Request](#)

[Upload Contract](#)

[Searches And Quotes](#) ▼

PRICING CATALOG

Promotional Pricing

202 Sixth St, Castle Rock, CO 80104, USA

COMCAST
BUSINESS

Order Type

New Service ▼

Select Term

24 Month ▼

Internet Speed Filter

Business Internet Standard 300M/35M ▼

Select Package

No package ▼

After filtering term and speeds, click the box under “Select Package” to display drop down of package offers based off your filters.

PRICING CATALOG

Promotional Pricing

202 Sixth St, Castle Rock, CO 80104, USA

COMCAST
BUSINESS

Order Type

New Service

Select Term

24 Month

Internet Speed Filter

Business Internet Standard 300M/35M

Select Package

\$139.99| Business Internet Standard (300M/35M)| Security Edge

COAX INTERNET

Main Services

Business Internet Standard 300M/35M

Additional Services

STANDARD PHONE LINES

Main Services

Basic Line 0

Mobility Lines 1-

PACKAGE DESCRIPTION

Ultimate Business Package for discounted monthly rate of \$139.99 for months 1-12, increasing to \$149.99 for months 13-24, increasing to then regular rate in month 25. Equipment, installation, taxes and applicable fees, including Broadcast TV Regional Sports Fee, regulatory recovery fee and other charge extra and subject to change. Package includes Business Internet Standard (download speed up to 300 Mbps) and SecurityEdge year term agreement required. Additional \$10 monthly discount with enrollment in both paperless billing and automatic payment with bank account via <https://business.comcast.com/myacco> within 30 days of service installation. If either paperless billing or automatic payment service is cancelled, or automatic payment service is not set up, the discount will be removed. See [Terms and Conditions](#) for details.

	Price:
Business Internet Standard (300M/35M)	\$139.99
Security Edge	\$10.00
Equipment - Modem (Comcast Owned)	\$0.00
Subtotal:	\$0.00

Price ▾

Internet Speed Filter

Business Internet Standard 300M/35M ▾

Package

Business Internet Standard (300M/35M)| Security Edge ▾

INTERNET ☒

Services

Business Internet Standard 300M/35M ▾

Additional Services

Comcast Pro ☒

Security Edge ☒

Equipment - Comcast Owned ☒

Upgrade Speed Upgrade - ☐

Addresses 1 Address ☐

STANDARD PHONE LINES ☒

Main Services

Basic Line 0 ☐

Mobility Lines 1-24 0 ☐

Additional Services

Toll Free 0 ☐

Voicemail 0 ☐

Directory Listing Published ☐

PACKAGE DESCRIPTION

Ultimate Business Package for discounted monthly rate of \$139.99 for months 1-12, increasing to \$149.99 for months 13-24, increasing to then regular rate in month 25. Equipment, installation, taxes and applicable fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other charges extra and subject to change. Package includes Business Internet Standard (download speed up to 300 Mbps) and SecurityEdge. 2 year term agreement required. Additional \$10 monthly discount with enrollment in both paperless billing and automatic payments with bank account via <https://business.comcast.com/myaccount> within 30 days of service installation. If either paperless billing or automatic payment service is cancelled, or automatic payment

Price: \$179.90

Discount: \$39.91

Package Price: \$139.99

COAX INTERNET

NRC

MRC

Business Internet Standard	0.00	Included in Package
Security Edge	0.00	Included in Package
Equipment - Modem (Comcast Owned)	0.00	24.95
Subtotal:	\$0.00	\$24.95

EQUIPMENT & FEES

NRC

MRC

Click the toggle to add any additional phone lines.

Switch the toggle next to “Basic Line” or any other add-ons to change the quantity.

Service

Internet Speed Filter

Business Internet Standard 300M/35M

Package

Business Internet Standard (300M/35M) | Security Edge

INTERNET

Services

Business Internet Standard 300M/35M

Additional Services

Installation Pro ✗ ☐

Security Edge ✓ ☒

Equipment - Modem Comcast Owned ☒

Speed Upgrade Speed Upgrade - ☐

IP Addresses 1 Address ☐

Access Points 1 Access Point ☐

STANDARD PHONE LINES

Main Services

Basic Line 1 ☒

Mobility Lines 1-24 0 ☐

Additional Services

Toll Free 0 ☐

Voicemail 0 ☐

Directory Listing Published ☒

PACKAGE DESCRIPTION

Ultimate Business Package for discounted monthly rate of \$139.99 for months 1-12, increasing to \$149.99 for months 13-24, increasing to then regular rate in month 25. Equipment, installation, taxes and applicable fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other charges extra and subject to change. Package includes Business Internet Standard (download speed up to 300 Mbps) and SecurityEdge. 2 year term agreement required. Additional \$10 monthly discount with enrollment in both paperless billing and automatic payments with bank account via <https://business.comcast.com/myaccount> within 30 days of service installation. If either paperless billing or automatic payment service is cancelled, or automatic payment

Price:	\$179.90
Discount:	\$39.91
Package Price:	\$139.99

COAX INTERNET	NRC	MRC
Business Internet Standard	0.00	Included in Package
Security Edge	0.00	Included in Package
Equipment - Modem (Comcast Owned)	0.00	24.95
Subtotal:	\$0.00	\$24.95

STANDARD PHONE LINES	NRC	MRC
Basic Line (1)	0.00	24.95
Directory Listing (Published)	0.00	0.00

COAX INTERNET	NRC	MRC
Business Internet Standard	0.00	Included in Package
Security Edge	0.00	Included in Package
Equipment - Modem (Comcast Owned)	0.00	24.95
Subtotal:	\$0.00	\$24.95

STANDARD PHONE LINES	NRC	MRC
Basic Line (1)	0.00	24.95
Directory Listing (Published)	0.00	0.00
Subtotal:	\$0.00	\$24.95

TV	NRC	MRC
Variety	0.00	89.95
HD Service	0.00	0.00
Broadcast TV Fee	Up To	\$ 39
Subtotal:	\$0.00	\$128.95

EQUIPMENT & FEES	NRC	MRC
Primary TV Box + Remote	0.00	11.95
Install Fee	149.95	0.00
Subtotal:	\$149.95	\$11.95

	NRC	MRC
Total:	\$149.95	\$330.79

A shopping cart will appear on the right-hand side of the screen. Make any adjustments or add-on services, updating the shopping cart in real time.

NRC is any "Non-Reoccurring Charges", MRC is "Monthly Reoccurring Charges."

	NRC	MRC
Total:	\$149.95	\$330.79

To create paperwork, click "Generate Contract" on the pricing page.

Services

PRI Channels - Port

1

☐

PRI Channels - Port

1

☐

Report (CDR)

×

☐

f 100 (native)

1

☐

f 1000 (native)

1

☐

Variety	0.00	89.95
HD Service	0.00	0.00
Broadcast TV Fee	Up To	\$0.00 \$ 39
Subtotal:	\$0.00	\$128.95

EQUIPMENT & FEES	NRC	MRC
Primary TV Box + Remote	0.00	11.95
Install Fee	149.95	0.00
Subtotal:	\$149.95	\$11.95

	NRC	MRC
Total:	\$149.95	\$330.79

GENERATE QUOTE

GENERATE CONTRACT

The screenshot shows a Comcast service configuration interface. On the left, there are sections for 'TV', 'Main Services', 'Ancillary Products', and 'Equipment'. The 'TV' section has a toggle switch. 'Main Services' includes 'Private View TV' and 'Variety'. 'Ancillary Products' lists 'Canales Selecto', 'HD Service', 'Music Choice', and 'Sports & Entertainment Package'. 'Equipment' includes 'Additional TV Box + Remote(s)' and 'Primary TV Box + Remote'. A modal dialog titled 'Please Enter Quote Info' is centered on the screen. It contains the text: 'Once you create a quote you can proceed to the contract generation.' Below this are two input fields: 'Registered Business Name' (containing 'Comcast Training Test') and 'Quote Name' (with a cursor). There is also a checkbox for 'Send Quote via Email'. At the bottom of the modal are 'OK' and 'CANCEL' buttons. The background interface shows a list of services and fees on the right, including 'Security Edge', 'Equipment - Modem (Comcast Owned)', 'STANDARD PHONE LINES', 'Basic Line (1)', 'Directory Listing (Published)', 'V', 'Variety', 'D Service', 'Broadcast TV Fee', 'EQUIPMENT & FEES', 'Primary TV Box + Remote', 'Install Fee', and 'DID Block of 100 (native)'. The total amount shown is \$149.95.

TV

Building Type
Private View TV

Main Services
Variety

Ancillary Products

Canales Selecto

HD Service

Music Choice

Sports & Entertainment Package

Equipment

Additional TV Box + Remote(s)

Primary TV Box + Remote

Please Enter Quote Info

Once you create a quote you can proceed to the contract generation.

Registered Business Name
Comcast Training Test

Quote Name

☐ Send Quote via Email

OK CANCEL

Security Edge

Equipment - Modem (Comcast Owned)

STANDARD PHONE LINES

Basic Line (1)

Directory Listing (Published)

V

Variety

D Service

Broadcast TV Fee

EQUIPMENT & FEES

Primary TV Box + Remote

Install Fee

DID Block of 100 (native)

DID Block of 1000 (native)

Subtotal: \$0.00

Subtotal: \$0.00

Subtotal: \$0.00

Subtotal: \$0.00

Subtotal: \$0.00

Subtotal: \$149.95

Total: \$149.95

GENERATE QUOTE GENERATE CONTRACT

Type in the Registered Business Name and Quote Name. You have a quotes and contracts library so please be specific when labeling for easier identification in your library. Then click “OK”.

General

Billing

Voice Configuration

Directory Listing

Confirmation

General Customer Information

Registered Account Name

Contact Name

Business Phone

Cell Phone

Email

Address Line 1

Address Line 2

Enter the customer's information that will be reflected on the contract.

Ensure the address is correct, including any suite or unit number.

Address Line 1

202 6TH ST

Address Line 2

☐ I confirm that there is no Unit or Suite number for this location.

City

CASTLE ROCK

State

CO

Zip

80104

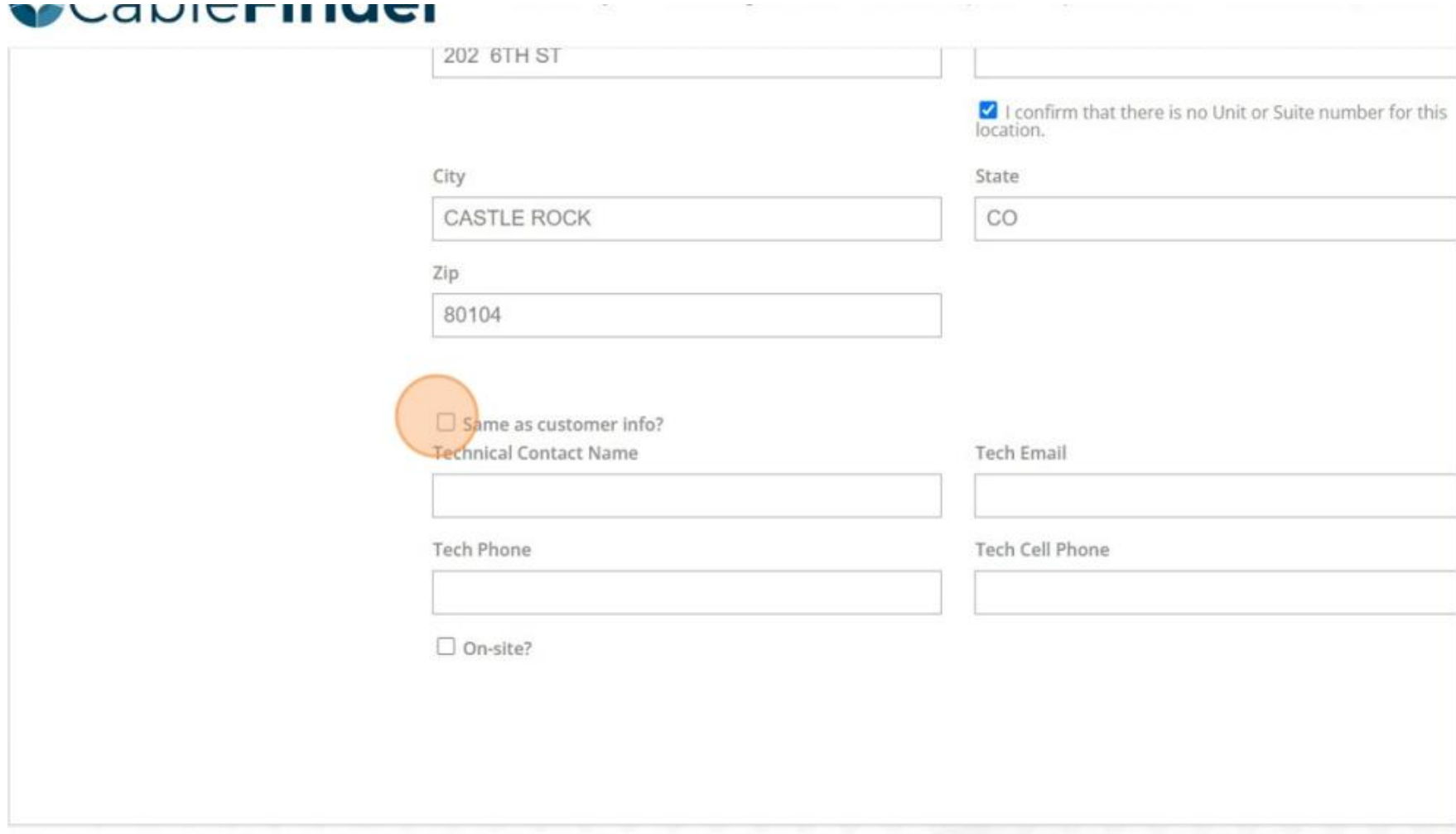
If there is not a suite or unit number, confirm by clicking the box to proceed.

Address Line 2

☐ I confirm that there is no Unit or Suite number for this location.


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Use the “Same as customer info?” button to copy the same customer information, this can be entered manually as well should the Technical Contact be different.



The screenshot shows a CableFiber form with the following fields and options:

- Address: 202 6TH ST
- City: CASTLE ROCK
- State: CO
- Zip: 80104
- Confirmation: ☒ I confirm that there is no Unit or Suite number for this location.
- Technical Contact Name:
- Tech Email:
- Tech Phone:
- Tech Cell Phone:
- On-site?: ☐
- Same as customer info?: ☐ (highlighted with an orange circle)

<input type="text"/>	<input type="text"/>
<input type="text"/>	
info?	
ie	Tech Email
<input type="text"/>	<input type="text" value="test@test.com"/>
	Tech Cell Phone
<input type="text"/>	<input type="text" value="5555555555"/>
	

Click “Save” in the bottom right corner to proceed to the billing page.

Use the “Same as customer info?” radio buttons to carry customer information to the billing section. Should the billing contact be different, this can be entered manually as well.

The screenshot displays the CableFinder web application interface. The top navigation bar includes the CableFinder logo, a 'Serviceability' button, a 'Data Management' dropdown menu, and a 'Manual Request' button. On the left, a sidebar menu lists 'General', 'Billing' (which is selected), 'Voice Configuration', 'Directory Listing', and 'Confirmation'. The main content area is titled 'Billing Customer Information'. It features a checkbox labeled 'Same as location?' which is highlighted with an orange circle. Below this are several input fields: 'Bill Account Name' and 'Bill Phone' are on the left, while 'Bill Conta' and 'Bill Cell PI' are on the right. There is also a 'Bill Email' field on the left and a 'Billing Address Line 1' field on the left, with a corresponding 'Billing Ad' field on the right. All input fields are currently empty.

ation

Bill Phone	Bill Cell Phone
<input type="text" value="5555555555"/>	<input type="text" value="5555555555"/>
Bill Email	
<input type="text" value="test@test.com"/>	
Billing Address Line 1	Billing Address Line 2
<input type="text" value="202 6TH ST"/>	<input type="text"/>
	<input checked="" type="checkbox"/> I confirm that there is no Unit or Suite number for this location.
City	State
<input type="text" value="CASTLE ROCK"/>	<input type="text" value="CO"/>
Zip	
<input type="text" value="80104"/>	
<input type="checkbox"/> Tax Exempt?	
PREVIOUS	SAVE

Click “Save” in the bottom right corner,

21

Click “Generate Contract” to download a PDF of the unsigned contract, or click “Send with Docusign” to send the contract to the signer.

Company Name

Test

Street Address

202 6TH ST

City

CASTLE ROCK

State

CO

Zip

80104

PREVIOUS

SAVE

Confirmation

Dear Jazmine,

Thank you for using CableFinder. Before generating the contract, please make sure that you populate all the required fields with valid information. You can edit this information by going back to one of the previous tabs. Once you are sure that everything is correct please click on the Generate Contract Button.

PREVIOUS

GENERATE CONTRACT

SIGN WITH DOCUSIGN

Complete the signer contact information that will pop up on your screen. This includes the signers name, title and e-mail to send the contract to.

Signee Contact Information

Please enter the full name and email address of the person that will sign the contract.

Signee Name
test

Title
owner

Signee E-mail Address
|

☐ Would you like to send a copy?

OK Close

Signee Contact Information

Please enter the full name and email address of the person that will sign the contract.

Signee Name
test

Title
owner

Signee E-mail Address
test@test.com

☐ Would you like to send a copy?

OK Close

Click “OK” and the DocuSign will be sent for signature to the e-mail provided in the previous step.

A pop-up notification will appear on your screen confirming the Comcast contract has been sent to the signer.

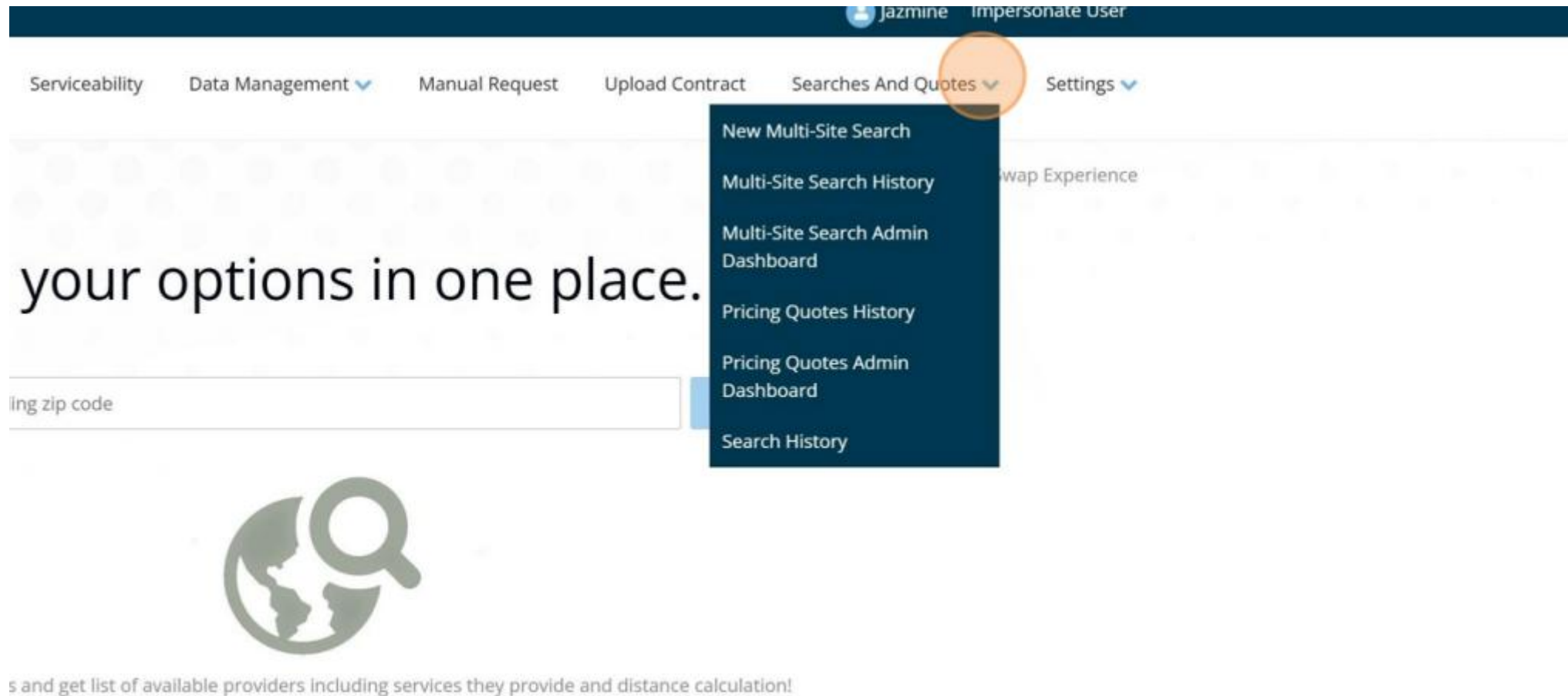
The screenshot shows a web form for generating a Comcast contract. A white pop-up notification is centered on the screen, displaying the message: "Contract Generated Successfully. Thank you for submitting your request. An email message has been sent with the contract that needs to be signed." The pop-up has a "CLOSE" button in the bottom right corner. The background form is dimmed and contains the following fields and buttons:

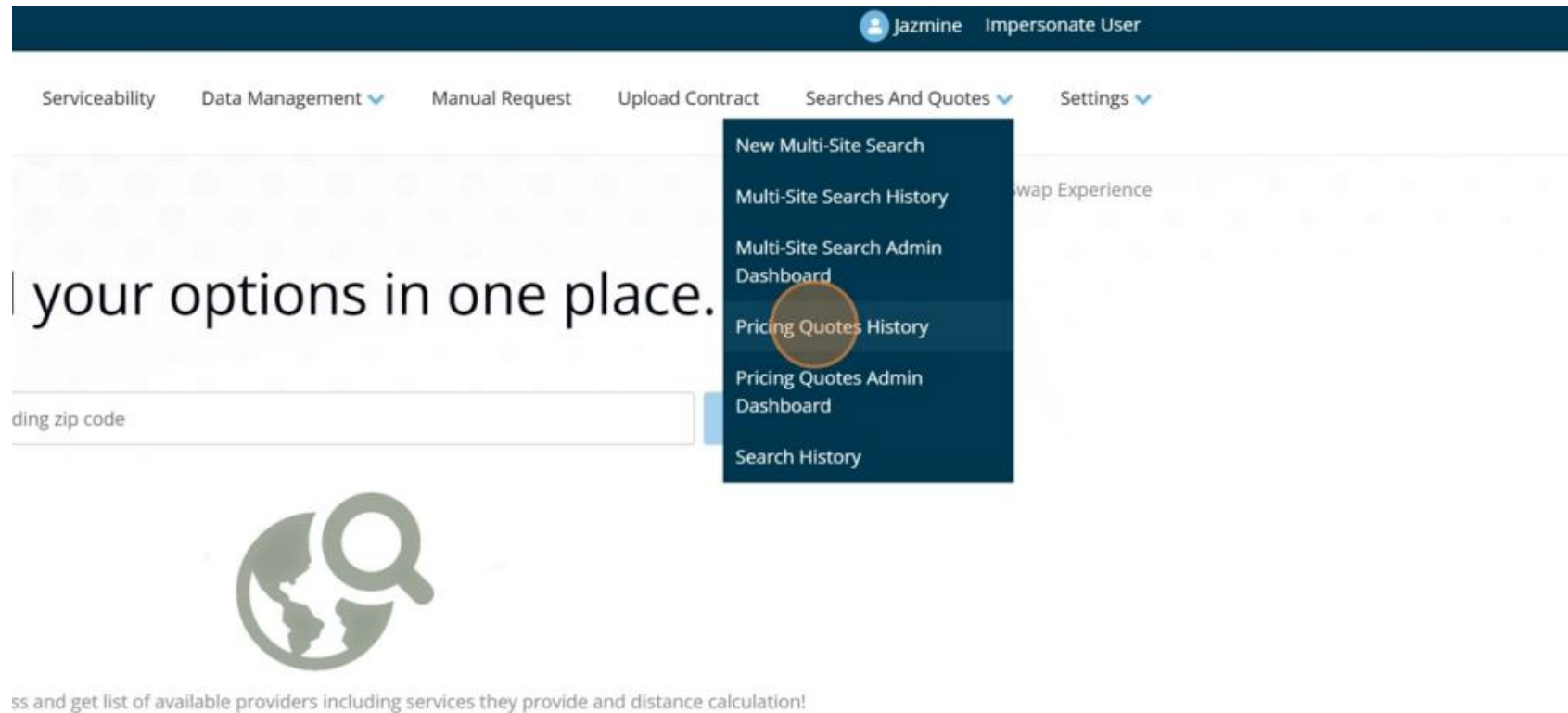
- Configuration** (Section Header)
- Listing** (Section Header)
- Company Name**: Test
- Street Address**: 202 6TH ST
- City**: CASTLE ROCK
- State**: CO
- Zip**: 80104
- PREVIOUS** (Button)
- SAVE** (Button)
- Conf** (Section Header)
- Dear Jazmine,** (Text)
- Thank you for using CableFinder. Before generating the contract, please make sure that you populate all the required fields with valid information. You can edit this information by going back to one of the previous tabs. Once you are sure that everything is correct please click on the Generate Contract Button.
- PREVIOUS** (Button)
- GENERATE CONTRACT** (Button)
- SIGN WITH DOCUSIGN** (Button)

Uploading Comcast Coax Contract into CableFinder

- For Contract upload, once you have the signed contract, head back into CableFinder to upload the contract. This will store the contract in CableFinder and place the order directly with Comcast.

Click “Searches and Quotes” in the top right corner of the dashboard to display drop down.







The screenshot displays a web application interface. At the top, a dark blue header bar contains a user profile icon, the name "Jazmine", and a link to "Impersonate User". Below this, a navigation bar lists several menu items: "Serviceability", "Data Management" (with a dropdown arrow), "Manual Request", "Upload Contract", "Searches And Quotes" (with a dropdown arrow), and "Settings" (with a dropdown arrow). The "Searches And Quotes" dropdown menu is open, showing a list of options: "New Multi-Site Search", "Multi-Site Search History", "Multi-Site Search Admin Dashboard", "Pricing Quotes History" (which is circled in orange), "Pricing Quotes Admin Dashboard", and "Search History". The main content area features a large heading "your options in one place." and a search input field labeled "ding zip code". Below the search field is a large magnifying glass icon over a globe. At the bottom, a line of text reads: "ss and get list of available providers including services they provide and distance calculation!"

Click “Pricing Quotes History” from drop down options.

In the “Quote ID” field enter your 6-digit quote ID #.

Note: This can be found as a watermark at the bottom of any page in your contract.

 Jazmine [Impersonate User](#)

 [Serviceability](#) [Data Management](#) [Manual Request](#) [Upload Contract](#) [Searches And Quotes](#) [Settings](#)

[EXPORT TO CSV FILE](#)

Quote ID	Customer Name	Quote Name	Provider	Selected Services	Sent To	Master CRM Quote ID	Accepted	Date/Time	DocuSign Status	Order Status	Actions
<input type="text" value="Quote"/>	<input type="text" value="Custom"/>	<input type="text" value="Quote"/>	<input type="text" value="Provid"/>	<input type="text" value="Select"/>	<input type="text" value="Sent To"/>	<input type="text" value="Mast"/>					
644012	Comcast Training Test	Comcast Training Test	Comcast	Coax Internet Standard Phone Lines TV	N/A		FALSE	Feb 14, 2025, 1:16:23 PM		Order Submitted to TSD	Download Quote Price Quote Download Unsigned Contract Download Signed Contract Upload Signed Contract Update Master CRM Quote ID

Actions

Download Quote

Price Quote

Download Unsigned Contract

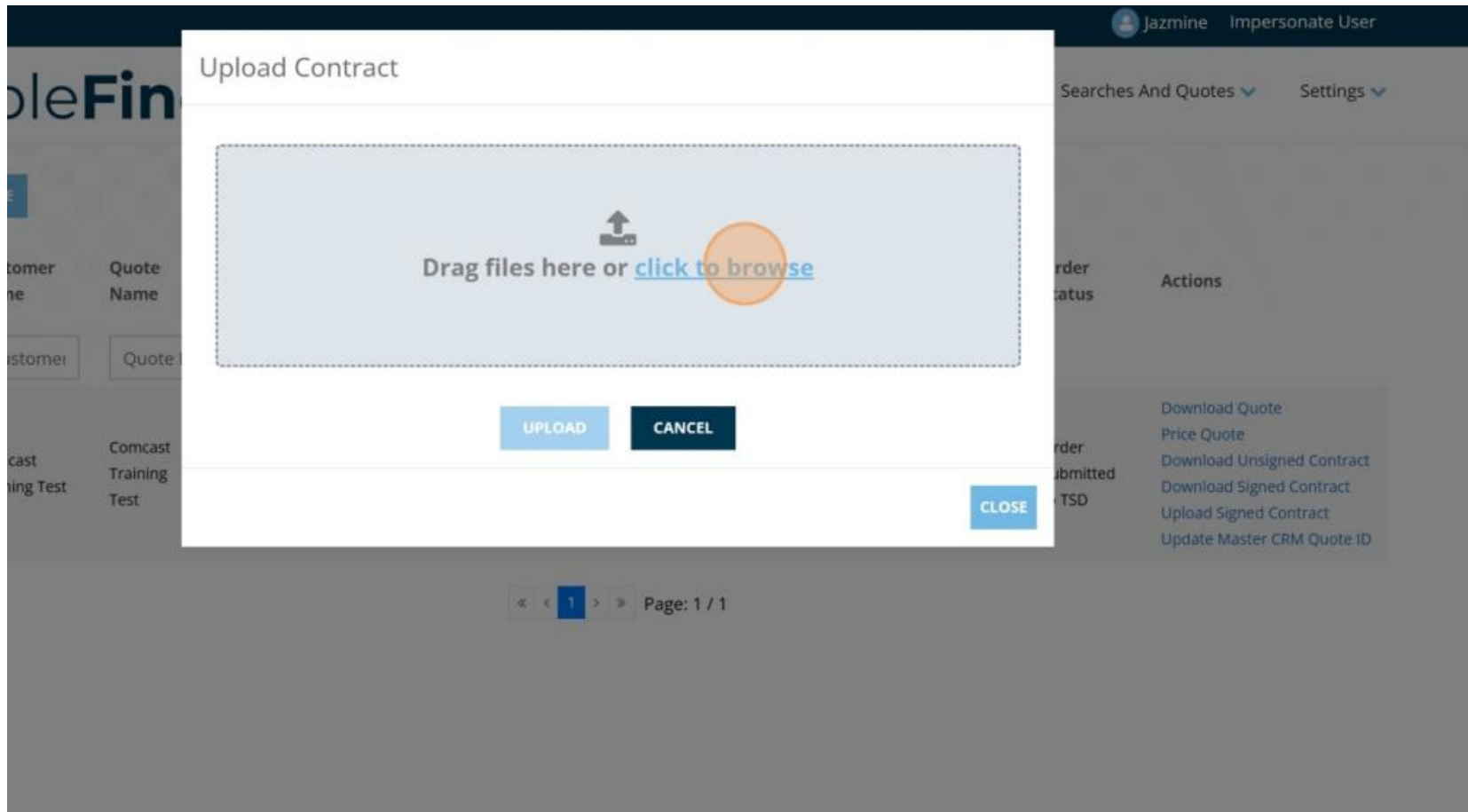
Download Signed Contract

Upload Signed Contract

Update Master CRM Quote ID

Once you have located your quote, under actions, click “Upload Signed Contract”

Here you can either drag and drop your PDF file, or “click to browse” to choose from your computer files.



Once you see the file name in the grey box, click “UPLOAD”

CableFin

EXPORT TO CSV FILE

Quote ID Customer Name Quote Name

644012	Comcast Training Test	Comcast Training Test
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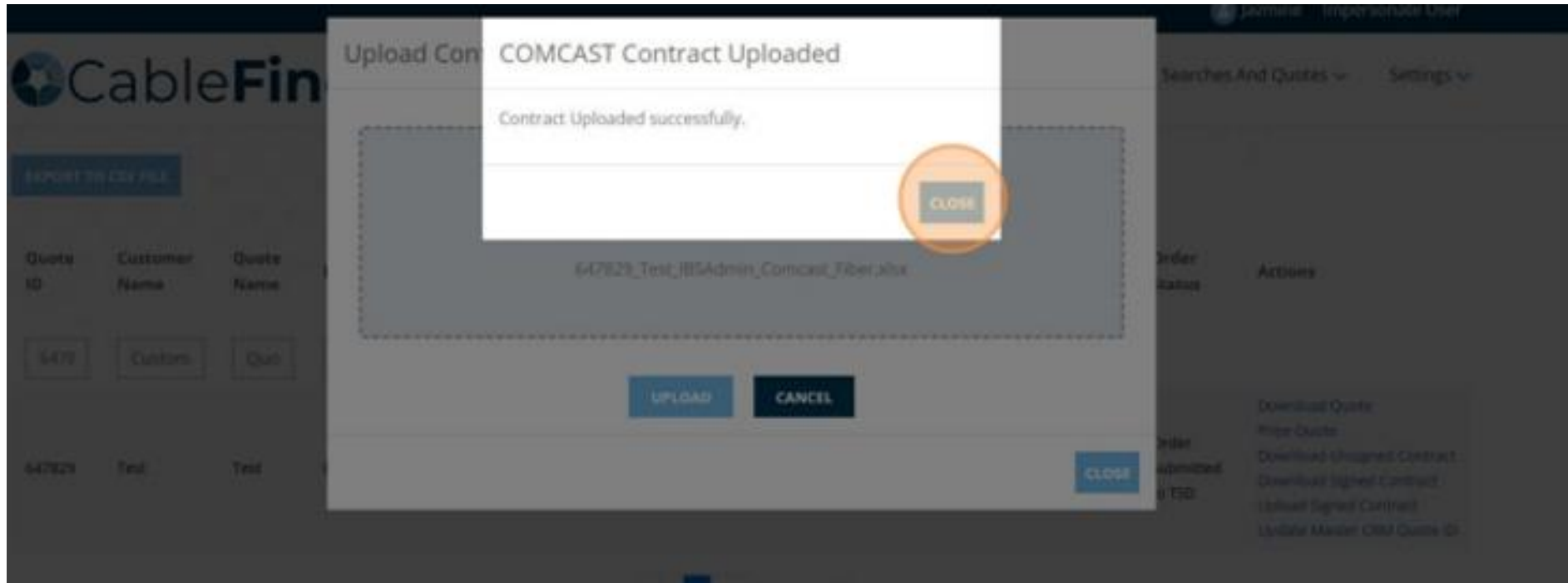
Quote644012_-_Comcast_contract_generated_for.pdf

UPLOAD CANCEL

CLOSE

Page: 1 / 1

Once the contract is uploaded, this confirmation will pop up on your screen indicating the contract has uploaded successfully and your order submission process is complete.



Post CableFinder Emails

Email confirmation from CableFinder “Contract Uploaded for Quote ID #####”. This will go to the CableFinder user and the TSD.

Contract Uploaded for Quote ID: 644012



CableFinder <noreply@cablefinder.i

To

Cc



Reply

Reply All

Forward



Wed 2/19/2025 1:56 PM



27491ca1-17da-4556-b372-35baf5a50201-Quote644012_-_Comcast_contract_generated_for.pdf

284 KB

A contract has been uploaded for the Quote: 644012.

Following are the details:

Username: jazmine

Email Address: jazmine@cablefinder.net

Phone Number: NA

Distributor: IBSAdmin

Customer Name: Comcast Training Test

Address: 202 Sixth St, Castle Rock, CO 80104, USA

Service Provider: comcast

Service Type: Coax Internet,Standard Phone Lines,TV

MRC: 330.79

NRC: 149.95