



Optimum Fiber

User Guide

Serviceability	Pricing	Quote Generation	Contract Generation	Order Placement
✓	✓	✓	✓	✓
Flat file Serviceability	Manual Pricing	PDF Creation	Contract Request	

✓ =API Driven Data ✓ = No API/Manual




1

Click the address bar to type in a business name or address, then click “Search.”

All your options in one place.

Enter full address including zip code

Search



Enter your address and get list of available providers including services they provide and distance calculation!

After you click “Search”, the results page will display details such as the service provider, serviceability information, anticipated installation timeframe, maximum speed, and available products. The serviceability status will appear as shown below.

All your options in one place.

1817 E SE Loop 323, Tyler, TX 75701, USA


☒ Dedicated ☒ Best Efforts ☒ Wireless

Showing 7 results

Dedicated Service Results

Industry leading fiber, speeds and services

DEDICATED




Serviceable Green ⓘ

TIME:	DIST:	MAX SPEED:
30-45 Days	-	10G

Products ADI

[Configure Pricing](#)

DEDICATED




Serviceable Green ⓘ

TIME:	DIST:	MAX SPEED:
-	17 ft	1G

Products Fiber

[Configure Pricing](#)

DEDICATED



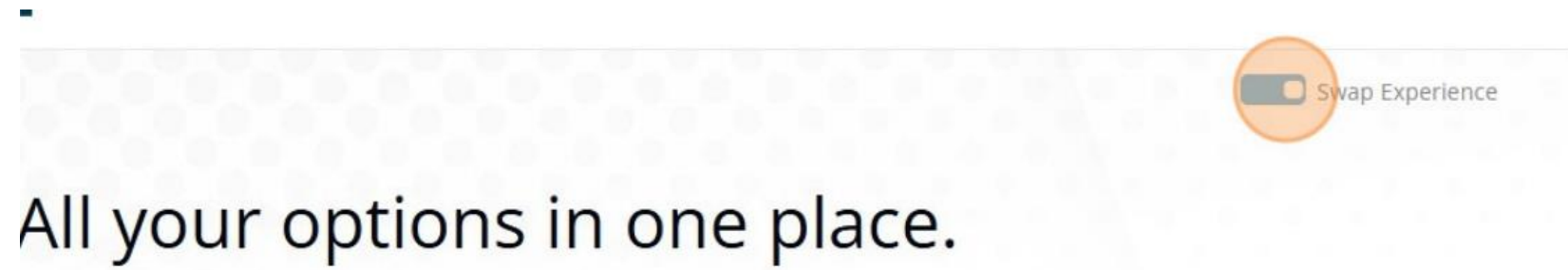
Serviceable Green ⓘ

TIME:	DIST:	MAX SPEED:
30-45 Days	-	10G

Products ADI

[Configure Pricing](#)

Toggle “Swap Experience” in top right corner to change the view of your results.



When “Swap Experience” is toggled off, the results will be given as seen.


CableFinder Serviceability Data Management Manual Request Upload Contract Searches And Quotes Settings


1817 E SE Loop 323, Tyler, TX 75701, USA **SEARCH**


1817 E SE Loop 323, Tyler, TX 75701, USA

☐ Swap Experience


DEDICATED SERVICE RESULTS


AT&T FIBER					CONFIGURE PRICING
	Serviceability Description: Serviceable - Ready to install with little or no construction required	Anticipated Timeframe to Install AT&T: 30-45 Days	Max Speed: 10G	Products: ADI	


OPTIMUM BUSINESS FIBER					CONFIGURE PRICING
	Serviceability Description: Light to Moderate Construction anticipated - Serviceable, ICB Required	Distance to Optimum: 17 ft	Max Speed: 1G	Products: Fiber	

ACC FIBER					CONFIGURE PRICING
	Serviceability Description:	Anticipated Timeframe to Install Acc:	Max	Products:	

BEST EFFORTS RESULTS

OPTIMUM BUSINESS COAX					CONFIGURE PRICING
	Serviceability Description: Serviceable - Ready to install with little or no construction required	Distance to Optimum: 51 ft	Max Speed: 1 GIG	Products: Internet, TV, Phone	

ACC BROADBAND					REQUEST PRICING
	Serviceability Description: Address is out of region and not serviceable.	Anticipated Timeframe to Install Acc: Request Pricing for Alternate Options	Max Speed: 1G	Products: Internet	

AT&T BROADBAND					REQUEST PRICING
	Serviceability Description:	Anticipated Timeframe	Max	Products:	

Click “Configure Pricing”

	Serviceability Description: Serviceable - Ready to install with little or no construction required	Anticipated Timeframe to Install AT&T: 30-45 Days	Max Speed: 10G	Products: ADI
OPTIMUM BUSINESS FIBER				CONFIGURE PRICING
	Serviceability Description: Light to Moderate Construction anticipated - Serviceable, ICB Required	Distance to Optimum: 17 ft	Max Speed: 1G	Products: Fiber

	Serviceability Description: Serviceable - Ready to install with little or no construction required	Distance to Optimum: 51 ft	Max Speed: 1 GIG
ACC BROADBAND			
	Serviceability Description: Address is out of region and not serviceable.	Anticipated Timeframe to Install Acc: Request Pricing for Alternate Options	Max Speed: 1G

Click the box under “Select Term” to display a drop-down menu of available term options.

PRICING CATALOG

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP

/26

7

Toggle on “FIBER”

PRICING CATALOG

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP

/26

Click the box under “Main Services” to display a drop-down menu of internet speed options.

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP

/26

100Mb DIA

1 Gig DIA

300Mb DIA

500Mb DIA

50Mb DIA

Click here to toggle on Static IPs

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP

/26

Click the drop-down menu to display Static IP options.

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP

/25

FIBER	NRC	MRC
100Mb DIA	0.00	650.00
Static IP (/25)	0.00	149.95
Subtotal:	\$0.00	\$799.95

	NRC	MRC
Total:	\$0.00	\$799.95

[GENERATE QUOTE](#)[GENERATE CONTRACT](#)

A shopping cart will appear on the right-hand side of the screen. Make any necessary adjustments or add additional services; these updates will be reflected in real-time. NRC is any “Non-Recurring Charges”, MRC is “Monthly Recurring Charges

PRICING CATALOG

Fiber Only

117 E SE Loop 323, Tyler, TX 75701, USA

Contract Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP /25

optimum.
business

FIBER	NRC	MRC
100Mb DIA	0.00	650.00
Static IP (/25)	0.00	149.95
Subtotal:	\$0.00	\$799.95

	NRC	MRC
Total:	\$0.00	\$799.95

GENERATE QUOTE

GENERATE CONTRACT

Click “Generate Contract”

Type in the registered business name and quote name. Since you have a quotes and contracts library, please be specific when labeling for easier identification. Once complete, click “OK”

PRICING CATALOG

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP /25

Please Enter Quote Info

Once you create a quote you can proceed to the contract generation.

Registered Business Name

Quote Name

☐ Send Quote via Email

☐ Request Site Survey

OK CANCEL

FIBER	NRC	MRC
100Mb DIA	0.00	650.00
Static IP (/25)	0.00	149.95
Subtotal:	\$0.00	\$799.95

	NRC	MRC
Total:	\$0.00	\$799.95

GENERATE QUOTE GENERATE CONTRACT

Enter customer information to reflect on contract.

General	General Customer Information	
Billing	Registered Account Name	Contact Name
Confirmation	<input type="text"/>	<input type="text"/>
	Business Phone	Cell Phone
	<input type="text"/>	<input type="text"/>
	Email	Customer Title
	<input type="text"/>	<input type="text"/>
	Address Line 1	Address Line 2
	<input type="text" value="1817 E SE Loop 323"/>	<input type="text"/>
	Tax ID	<input type="checkbox"/> I confirm that there is no Unit or Suite number for this location.
	<input type="text"/>	
	City	State
	<input type="text" value="Tyler"/>	<input type="text" value="TX"/>
	Zip	
	<input type="text" value="75701"/>	

Confirm the address is correct, and enter the TAX ID.

Address Line 1

1817 E SE Loop 323

Address Line 2

Tax ID

☐ I confirm that there is no Unit or Suite number for this location.

City

Tyler

State

TX

Zip

75701

If there is no suite or unit number, confirm by clicking the corresponding box to proceed.

Address Line 2



I confirm that there is no Unit or Suite number for this location.

Click “SAVE” to proceed to billing.

☒ Same as customer info?

Technical Contact Name

Tech Phone

Tech Title

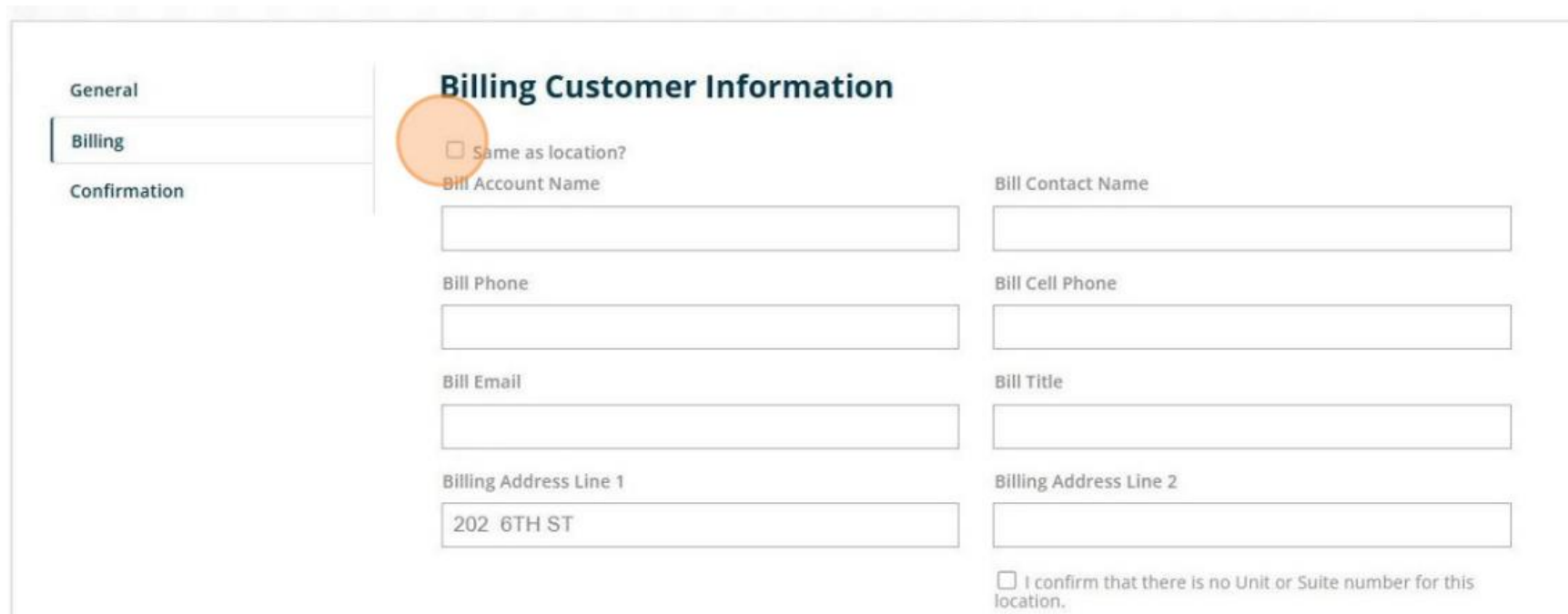
Tech Email

Tech Cell Phone

☐ On-site?

SAVE

Use the “Same as location” radio button to copy customer information into the billing fields.



The screenshot shows a web form titled "Billing Customer Information". On the left, there is a sidebar with three tabs: "General", "Billing" (which is selected and highlighted with a blue border), and "Confirmation". The main content area contains a radio button labeled "Same as location?" which is highlighted with an orange circle. Below this radio button are several input fields arranged in two columns. The left column contains fields for "Bill Account Name", "Bill Phone", "Bill Email", and "Billing Address Line 1" (which contains the text "202 6TH ST"). The right column contains fields for "Bill Contact Name", "Bill Cell Phone", "Bill Title", and "Billing Address Line 2". At the bottom right of the form, there is a checkbox with the text "I confirm that there is no Unit or Suite number for this location."

Billing Customer Information	
<input type="checkbox"/> Same as location?	
Bill Account Name	Bill Contact Name
<input type="text"/>	<input type="text"/>
Bill Phone	Bill Cell Phone
<input type="text"/>	<input type="text"/>
Bill Email	Bill Title
<input type="text"/>	<input type="text"/>
Billing Address Line 1	Billing Address Line 2
<input type="text" value="202 6TH ST"/>	<input type="text"/>
<input type="checkbox"/> I confirm that there is no Unit or Suite number for this location.	

Scroll down to enter your Sub Agent ID; if unknown, please leave this field blank. Click SAVE”.

Billing Address Line 1	Billing Address Line 2
<input type="text" value="1817 E SE Loop 323"/>	<input type="text"/>
	<input checked="" type="checkbox"/> I confirm that there is no Unit or Suite number for this location.
City	State
<input type="text" value="Tyler"/>	<input type="text" value="TX"/>
Zip	
<input type="text" value="75701"/>	
Sub Agent ID (Please add your ID for tracking purposes, if not known please leave blank)	
<input type="text"/>	
PREVIOUS	SAVE

Click “REQUEST CONTRACT”

Confirmation

Dear Jazmine,

Thank you for using CableFinder. Before generating the contract, please make sure that you populate all the required fields with valid information. You can edit this information by going back to one of the previous tabs. Once you are sure that everything is correct please click on the Generate Contract Button.

PREVIOUS

REQUEST CONTRACT

Click “I ACCEPT”

Confirmation

Dear Jazn

Thank you for providing
valid information.
correct please

PREVIOUS

Optimum Business Fiber Contract

By accepting below I certified that I understand that CableFinder generated contracts do not supersede any Optimum Business Rules of Engagement and that this account may be already registered and locked by an alternate sales Channel. Final customer price is subject to change based on determination by Optimum Business and construction requirements post site survey.

By proceeding an order with Optimum Business will be created.

I ACCEPT

I DECLINE

Post CableFinder Emails

After completing the steps, you will receive an email confirmation from CableFinder titled “Quote##### - Fiber Opportunity Registration and Contract Needed.” This email will be sent to the CableFinder user and Optimum’s Order Team.

Quote#670281 - Fiber Opportunity Registration and Contract Needed



noreply@cablefinder.net
To: Channel-orders@Alticeusa.com
Cc: Jazmine Pizarro; CableFinder

Please Register this opportunity and generate contract for the following:

Submitted By

CF User	Jazmine Pizarro
CF Username	jazmine
CF User Email	jazmine@cablefinder.net
CF User Phone	NA
CF Organization	IBSAdmin
CF Master	IBSAdmin
Sub Agent ID	
Master Agent ID	ZZG

New Order

Customer Name	test
Service Address	1817 E SE Loop 323
Address Line 2	
City	Tyler
State	TX