CableFinder

Optimum Fiber
User Guide

Serviceability	Pricing	Quote Generation	Contract Generation	Order Placement
✔	✔	✔	✔	✔
Flat file Serviceability	Manual Pricing	PDF Creation	Contract Request	

✔ =API Driven Data   ✔ = No API/Manual

Check Serviceability → Quote → Generate Contract → Upload Contract → TSD will submit order

1

Click the address bar to type in a business name or address, then click "Search."

All your options in one place.

Enter full address including zip code   Search

Enter your address and get list of available providers including services they provide and distance calculation!

2

After you click "Search", the results page will display details such as the service provider, serviceability information, anticipated installation timeframe, maximum speed, and available products. The serviceability status will appear as shown below.

3

Toggle "Swap Experience" in top right corner to change the view of your results.

All your options in one place.

Swap Experience

4
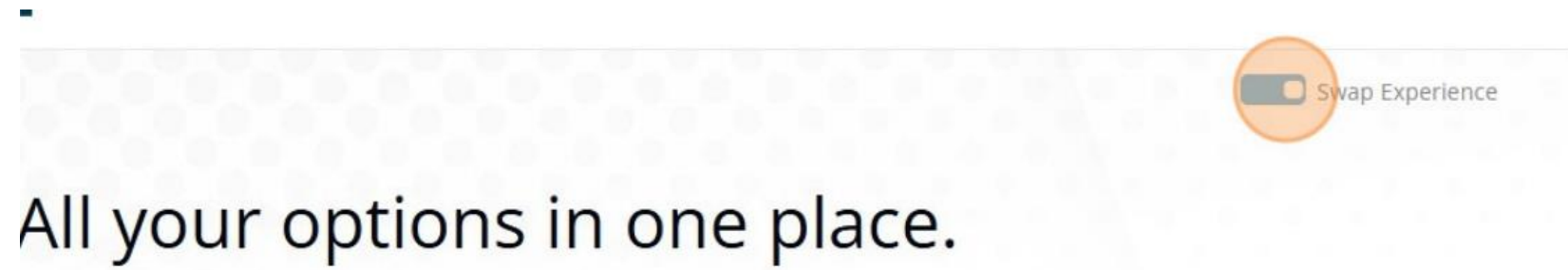
When "Swap Experience" is toggled off, the results will be given as seen.

5

Click "Configure Pricing"

	AT&T	Serviceability Description: **Serviceable - Ready to install with little or no construction required**	Anticipated Timeframe to Install AT&T: **30-45 Days**	Max Speed: **10G**	Products: **ADI**

OPTIMUM BUSINESS FIBER — CONFIGURE PRICING

	optimum business	Serviceability Description: **Light to Moderate Construction anticipated - Serviceable, ICB Required**	Distance to Optimum: **17 ft**	Max Speed: **1G**	Products: **Fiber**

	optimum business	Serviceability Description: **Serviceable - Ready to install with little or no construction required**	Distance to Optimum: **51 ft**	Max Speed: **1 GIG**

ACC BROADBAND — REQU

	ACC BUSINESS	Serviceability Description: **Address is out of region and not serviceable.**	Anticipated Timeframe to Install Acc: **Request Pricing for Alternate Options**	Max Speed: **1G**

6

Click the box under "Select Term" to display a drop-down menu of available term options.

7

Toggle on "FIBER"

8

Click the box under "Main Services" to display a drop-down menu of internet speed options.

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP   /26

100Mb DIA
1Gig DIA
300Mb DIA
500Mb DIA
50Mb DIA

9

Click here to toggle on Static IPs

Fiber Only

1817 E SE Loop 323, Tyler, TX 75701, USA

optimum.
business

Select Term

3 Year Fiber

FIBER

Main Services

100Mb DIA

Additional Services

Static IP   /26

Click the drop-down menu to display Static IP options.

FIBER	NRC	MRC
100Mb DIA	0.00	650.00
Static IP (/25)	0.00	149.95
Subtotal:	$0.00	$799.95

	NRC	MRC
Total:	$0.00	$799.95

GENERATE QUOTE　　**GENERATE CONTRACT**

A shopping cart will appear on the right-hand side of the screen. Make any necessary adjustments or add additional services; these updates will be reflected in real-time. NRC is any "Non-Recurring Charges", MRC is "Monthly Recurring Charges

12

Click "Generate Contract"

13

Type in the registered business name and quote name. Since you have a quotes and contracts library, please be specific when labeling for easier identification. Once complete, click "OK"

14

Enter customer information to reflect on contract.

General Customer Information

General
Billing
Confirmation

Registered Account Name

Contact Name

Business Phone

Cell Phone

Email

Customer Title

Address Line 1

1817 E SE Loop 323

Address Line 2

Tax ID

☐ I confirm that there is no Unit or Suite number for this location.

City

Tyler

State

TX

Zip

75701

15

Confirm the address is correct, and enter the TAX ID.

Address Line 1

1817 E SE Loop 323

Address Line 2

Tax ID

☐ I confirm that there is no Unit or Suite number for this location.

City

Tyler

State

TX

Zip

75701

16

If there is no suite or unit number, confirm by clicking the corresponding box to proceed.

Address Line 2

☑ I confirm that there is no Unit or Suite number for this location.

Click "SAVE" to procced to billing.

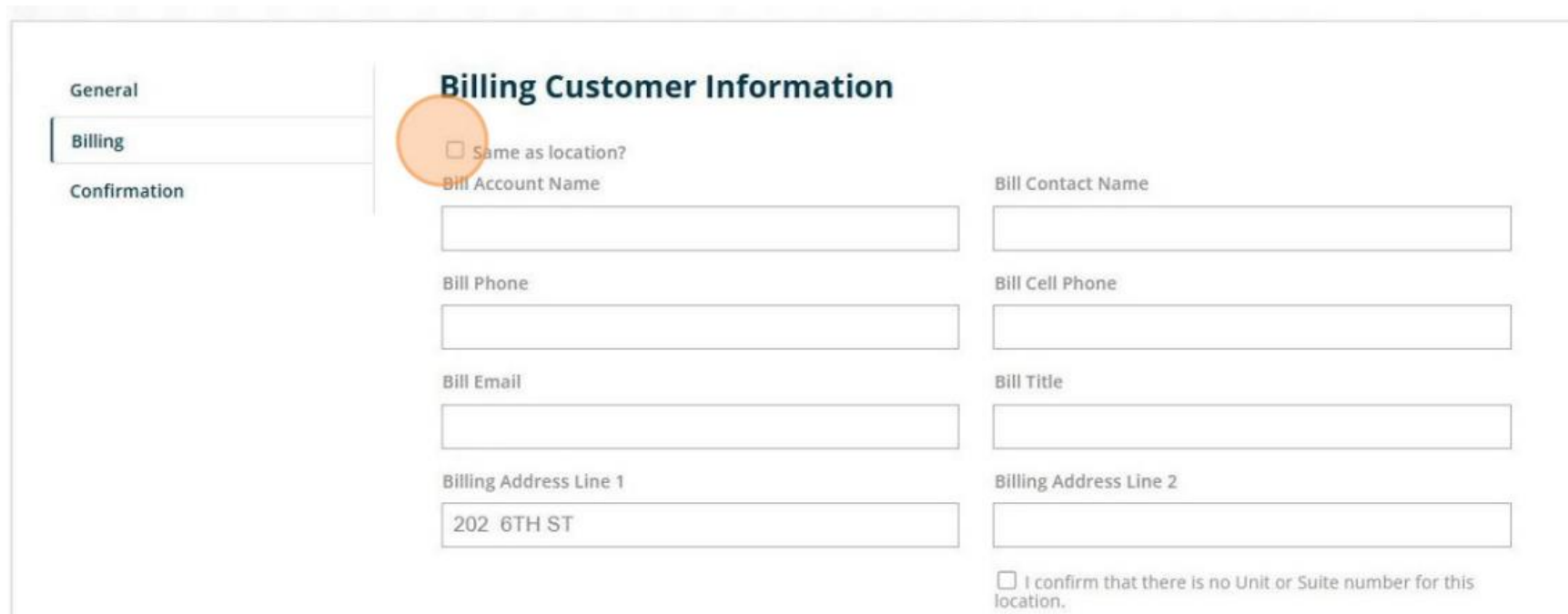☑ Same as customer info?

Technical Contact Name

Tech Email

Tech Phone

Tech Cell Phone

Tech Title

☐ On-site?

SAVE

Use the "Same as location" radio button to copy customer information into the billing fields.

19

Scroll down to enter your Sub Agent ID; if unknown, please leave this field blank. Click SAVE".

Billing Address Line 1

1817 E SE Loop 323

Billing Address Line 2

☑ I confirm that there is no Unit or Suite number for this location.

City

Tyler

State

TX

Zip

75701

Sub Agent ID

(Please add your ID for tracking purposes, if not known please leave blank)

PREVIOUS   SAVE

20

Click "REQUEST CONTRACT"

Confirmation

Dear Jazmine,

Thank you for using CableFinder. Before generating the contract, please make sure that you populate all the required fields with valid information. You can edit this information by going back to one of the previous tabs. Once you are sure that everything is correct please click on the Generate Contract Button.

PREVIOUS   REQUEST CONTRACT

Click " I ACCEPT"

Confirmation

Dear Jaz

Thank yo   nake
valid info   the p
correct p

PREVIOL

Optimum Business Fiber Contract

By accepting below I certified that I understand that CableFinder generated contracts do not supersede any Optimum Business Rules of Engagement and that this account may be already registered and locked by an alternate sales Channel. Final customer price is subject to change based on determination by Optimum Business and construction requirements post site survey.

By proceeding an order with Optimum Business will be created.

I ACCEPT   I DECLINE

Post CableFinder Emails

After completing the steps, you will receive an email confirmation from CableFinder titled "Quote####### - Fiber Opportunity Registration and Contract Needed." This email will be sent to the CableFinder user and Optimum's Order Team.

Quote#670281 - Fiber Opportunity Registration and Contract Needed

CN noreply@cablefinder.net
To ○ Channel-orders@Alticeusa.com
Cc ● Jazmine Pizarro; CableFinder

Please Register this opportunity and generate contract for the following:

Submitted By

CF User	Jazmine Pizarro
CF Username	jazmine
CF User Email	jazmine@cablefinder.net
CF User Phone	NA
CF Organiztion	IBSAdmin
CF Master	IBSAdmin
Sub Agent ID	
Master Agent ID	ZZG

New Order

Customer Name	test
Service Address	1817 E SE Loop 323
Address Line 2	
City	Tyler
State	TX